



# FAQs

## ***How do I register my child for summer camps?***

Click the registration link on the summer camps webpage. You will be directed to a separate registration page. If you don't already have an account, you'll need to create one in order to register. You must also complete a Camper Registration Form for each camper before registering. For help, see our How to Register instructions on the webpage.

## ***What ages can participate in summer camps?***

Most camps are available for grades 1-6. However, we do offer select camps for grades ranging from 1-12.

## ***Are discounts available for camps? Are scholarships offered?***

Yes! Jones Center members receive a 20% discount on most camps. Scholarships are available! To inquire about scholarships, please contact us (479) 756-8090.

## ***What do I need to know about drop-off and pick-up?***

Drop-off and pick-up are in the chapel off the main lobby. An ID is required to pick up your child. If someone is picking up your child who is not listed as an authorized pick-up person, please alert us as soon as possible. For all camps, drop-off begins 30 minutes prior to camp starting. Pick-up must be no later than 15 minutes after the end time of the camp.

## ***What should my child wear?***

This depends on which camp your child is attending. For ice skating camps, campers should dress in layers. Since they will be on the ice, they will need to be warm, but they will also spend time off ice and may want to remove a few layers. For indoor camps, campers should dress comfortably and bring a light jacket as rooms may get a little chilly. For all active outdoor and indoor camps, campers should wear athletic clothes (shorts and a T-shirt) and tennis shoes. Closed-toe shoes are encouraged for all camps. We will alert you in advance of swim days as campers will need to pack a swimsuit and towel.



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## ***Can my child bring a phone?***

We encourage campers to leave all electronics at home, including cellphones. Your child may bring a phone, if necessary, but they will not be allowed to use it during their camp day. They may use their phone at the end of the camp day while waiting for pick-up. You will be contacted should an emergency arise.

## ***Should I pack a lunch or snacks for my child?***

If your child is attending a full-day camp, make sure to pack a lunch for your camper. The Jones Center will not provide lunches. Please send your child with a snack and water bottle for both half and full-day camps. Concessions will be available for purchase onsite if your child needs a snack. If your child will be purchasing concession items, please send cash with them.

## ***Can I attend camp with my child?***

No. If absolutely necessary, you may sit in a camp for the first few minutes if it will help your child adjust. Under normal circumstances, we ask that you not linger in any of our camp spaces. You may be a distraction to campers and, by extension, instructors. For some camps, parents can easily observe the action from a distance (ice skating, soccer, etc.). Please stay out of the way of the camp and the instructors. Parents are encouraged to take part in the amenities offered by The Jones Center while they wait for camps to end. Ask us about becoming a member at The Jones Center or visit [thejonescenter.net/join](http://thejonescenter.net/join).

## ***I signed up for a camp, but I need to cancel my registration. Can I get a refund?***

Refunds for 80% of costs are available through May 31. The remaining 20% is considered a non-refundable deposit. After May 31, no refunds are allowed. Please plan accordingly to ensure your child is able to attend the camps they're registered for. For questions, please contact Bree at [bbossier@thejonescenter.org](mailto:bbossier@thejonescenter.org).